

HIGHLIGHTS 2008



INVESTING IN OUR COMMUNITY

We embrace Hawaii's tradition of caring for our keiki and honoring our kupuna.

Our Keiki

- Play and Learn Sessions (PALS) program served nearly 4,000 children and youth on Maui, Molokai and Lanai
- Project Graduation — seven high schools and 800 graduating students benefited from a safe alcohol/drug-free graduation night event
- Maui's D.A.R.E. program, taught by MPD officers, taught 6,400 students at 34 public and private schools how to make good choices and resist drugs
- Finishing touches are being put on the Keopuolani Park Boundless Playground, scheduled to open later this year. Funded the distribution of 7,233 books county-wide through the Dolly Parton Imagination Library early literacy program



Our Kupuna

- Served more than 5,000 meals in 2008 to seniors through the Meals on Wheels program

- Provided more than 100 regularly scheduled classes each week and more than 30 special classes, events, and activities each month for seniors on Maui, Molokai and Lanai
- Kaunoa Senior Center was recognized as one of the *Best Things About Maui* in Maui No Ka Oi Magazine
- Implemented Senior Home Accessibility and Retrofit (SHAR) Program to allow seniors to obtain low interest loans or outright grants to retrofit their homes so they can age in place
- Provided funding for Hale Makua renovation converting nurses station into residential dining room

Our Community

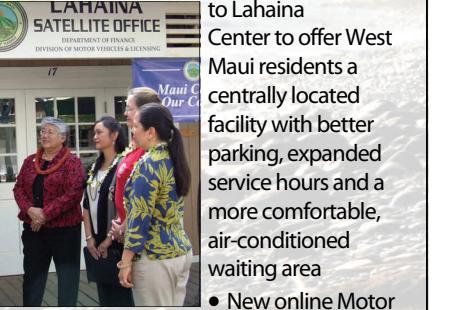
- Provided over \$7.5 million in social service grants to ensure there is a safety net of essential services for those with critical needs
 - Funded three low-income housing projects (Hale Mahaolu Ehiku, Kenolio Leilani and Waiehu Mauka Rental Housing Project)
 - Implemented program that enables eligible Section 8 recipients to work toward home ownership
 - Provided Kahului Town Terrace affordable housing renovation project funding

PROVIDING EXCELLENT CUSTOMER SERVICE

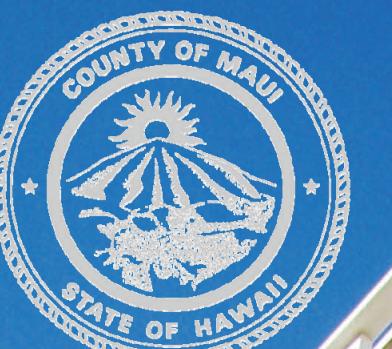
Our motto, "Maui County — Our County," is reflected in our efforts to provide outstanding public service and facilities.'

- Relocated the Lahaina satellite Department of Motor Vehicles (DMV) office to Lahaina Center to offer West Maui residents a centrally located facility with better parking, expanded service hours and a more comfortable, air-conditioned waiting area
- New online Motor Vehicle Registration Renewal System allows customers the convenience of renewing their vehicle registration from home

- Renovated community centers in Wailuku, Kahului, Hana, and Lahaina
- Established programs to accommodate the physically challenged, including wheelchair tennis and basketball
- Redesigned and upgraded our County of Maui website to offer better service and information to our users
- Expanded automated trash pickup service to Upcountry, Kihei and West Maui
- Reorganized and streamlined our project review process in the County's Planning Department



Maui County  *Our County*



COUNTY OF MAUI



A Message from Mayor Charmaine Tavares

We are continually reminded of the financial challenges that lie before us as individuals and families, as a county and as a nation. Nevertheless, for every challenge we face, it is important that we take time to reflect on the successes we have worked hard to achieve.

In 2008, the County of Maui succeeded in bettering our community in many ways, both big and small. I am pleased to present to you a few highlights of these successes.

I am proud of the work done by our 2,000-plus County employees, and am honored to serve you as Mayor.

With perseverance, ingenuity and a cooperative spirit, Maui County—our County—will thrive and flourish for generations to come.

MAYOR



REMAINING FISCALLY RESPONSIBLE

We are committed to maintaining the County's financial well-being during these challenging economic times.

- Received unprecedented upgrades from the three national credit rating agencies, which resulted in lower interest rates for the County; as a credit-worthy borrower, the County is in a better position to secure loans to fund infrastructure projects that benefit our construction industry and our community
- Reduced energy consumption by the Dept. of Water Supply by adjusting pumping and treatment schedules to off-peak hours; the Department's successful pilot project has saved the County more than \$1 million
- Installed mechanical and electrical systems that use less electricity, and replaced motors with higher efficiency ones in our Wastewater Division, which saved over 14,000 barrels of oil, amounting to \$2.4 million in savings for the County

SUPPORTING OUR WORKFORCE

Maui County reacted quickly to the economic downturn to assist residents put out of work by business closures and layoffs.

- Provided job-related counseling sessions to more than 2,800 individuals at the County's Business Resource Center on Maui and more than 1,800 individuals on Molokai
- Established a Business-Education Partnership program to work with high schools and local businesses in job preparedness
- Awarded \$500,000 to Maui Community College for a nursing and dental assistance program that enables kamaaina to be trained and employed at home
- Awarded \$275,000 to train individuals in long-term care for the elderly

EXPANDING PUBLIC TRANSIT

With its expanded routes, added buses and low fares, the Maui Bus continues to grow at an astounding pace.

- Ridership increased by 50% to 1.8 million riders, up from 1.2 million riders the previous year
- Seven new buses were added to our fleet; two more will arrive in 2009
- Contracted planning and design for bus stop facilities
- Launched the "Maui Bus Ambassador" outreach program for youth ages 5-15, to teach students about the benefits of bus ridership

HARNESSING RENEWABLE ENERGY

Maui leads the state in renewable energy systems through wind power, solar water heating, biodiesel production, small hydro-electric projects, and residential and commercial photovoltaic installations.

- Formed the Maui County Energy Alliance, an outcome of the 2007 Energy Expo. Five



working groups were created, representing a cross-section of our community to make recommendations in the following areas:

- Renewable resource development
- Green workforce development and education
- Energy and transportation infrastructure
- Efficiency and conservation
- Greenhouse gases and carbon emissions

- Converted a hybrid County vehicle to a plug-in hybrid electric vehicle with the help of Maui High School's nationally recognized automotive program through a partnership with the U.S. Dept. of Energy and the Idaho National Laboratory; this vehicle will provide valuable data to further improve and develop vehicles for broader use
- Established a partnership with California-based Phoenix Motorcars to bring an electric test vehicle to Maui in conjunction with Maui Electric Company
- Began exploring ways to use water transmission systems to create energy through hydroelectric technologies



PROTECTING OUR ENVIRONMENT

Our environment is a precious resource and part of Hawaii's cultural heritage which must be protected and preserved through educational and conservation.

- We brought extensive awareness to our communities through the highly successful *International Year of the Reef* campaign, which educated thousands of residents and visitors on coral reef protection, and received the Living Reef Award by the Coral Reef Outreach Network
- Completed construction of the new Kihei Recycling Center, which features native landscaping, reclaimed water irrigation, and solar lighting
- Removed 4,000 tons of metal that had accumulated over many years in the Molokai Landfill
- Supported the passing of the plastic bag ban bill into law, which will go into effect in January 2011; Maui County is the first in the State to ban plastic bags
- *Tour de Trash* allowed residents to get a behind-the-scenes look at Maui's recycling and waste processing operations
- Donated over 200 low-flow showerheads and 300+ faucet aerators to a homeless resource center and a low-income housing facility, resulting in their water and sewer bill dropping by almost \$2,000 in the same billing period



DIVERSIFYING OUR ECONOMY

Maui County continues to develop and cultivate economic opportunities to help meet the needs and priorities of our community.

- Placed 26 farmers in the Kula Agricultural Park on designated farm lots; today, these farmers are producing crops of zucchini, cucumbers, taro, banana, cabbage, broccoli, corn, flowers and Kula onions
- Brought millions of dollars to our economy by securing the filming of "The Tempest" on Lanai
- Reopened Piilani Highway between Kaupo and Kipahulu after completing post-earthquake rockfall mitigation projects



- The County's Integrated Solid Waste Management Plan received State Department of Health approval; the plan provides a long-term roadmap for landfill operations, residential refuse collection, and recycling in Maui County
- Improved water storage tanks to provide additional water storage in Makawao and Haiku



SAFEGUARDING OUR COMMUNITY

Our law enforcement personnel are dedicated to the safety of our residents and visitors.

- Purchased land in Haiku for a much-needed fire station
- Provided jet skis, all-terrain vehicles and emergency response mobile command centers to our public safety personnel to better equip them to protect the public
- Acquired pumper truck and fire rescue boat to serve the West Maui community and county-wide
- Maui Police Department received 5th National Accreditation Award
- Participated in the *Weapons of Mass Destruction* training exercise conducted on Maui by the U.S. Army

